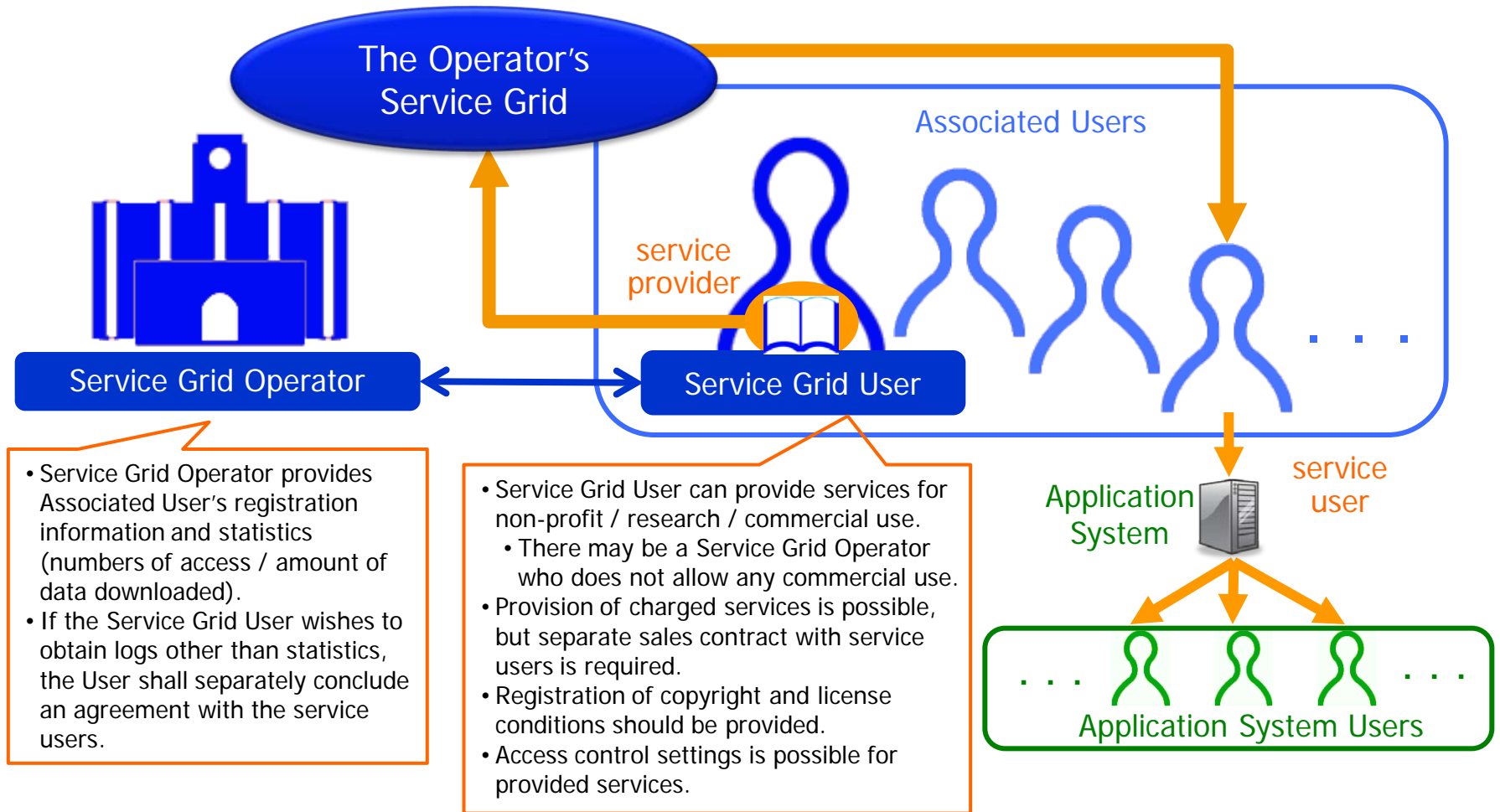


Providing Services (single operator)

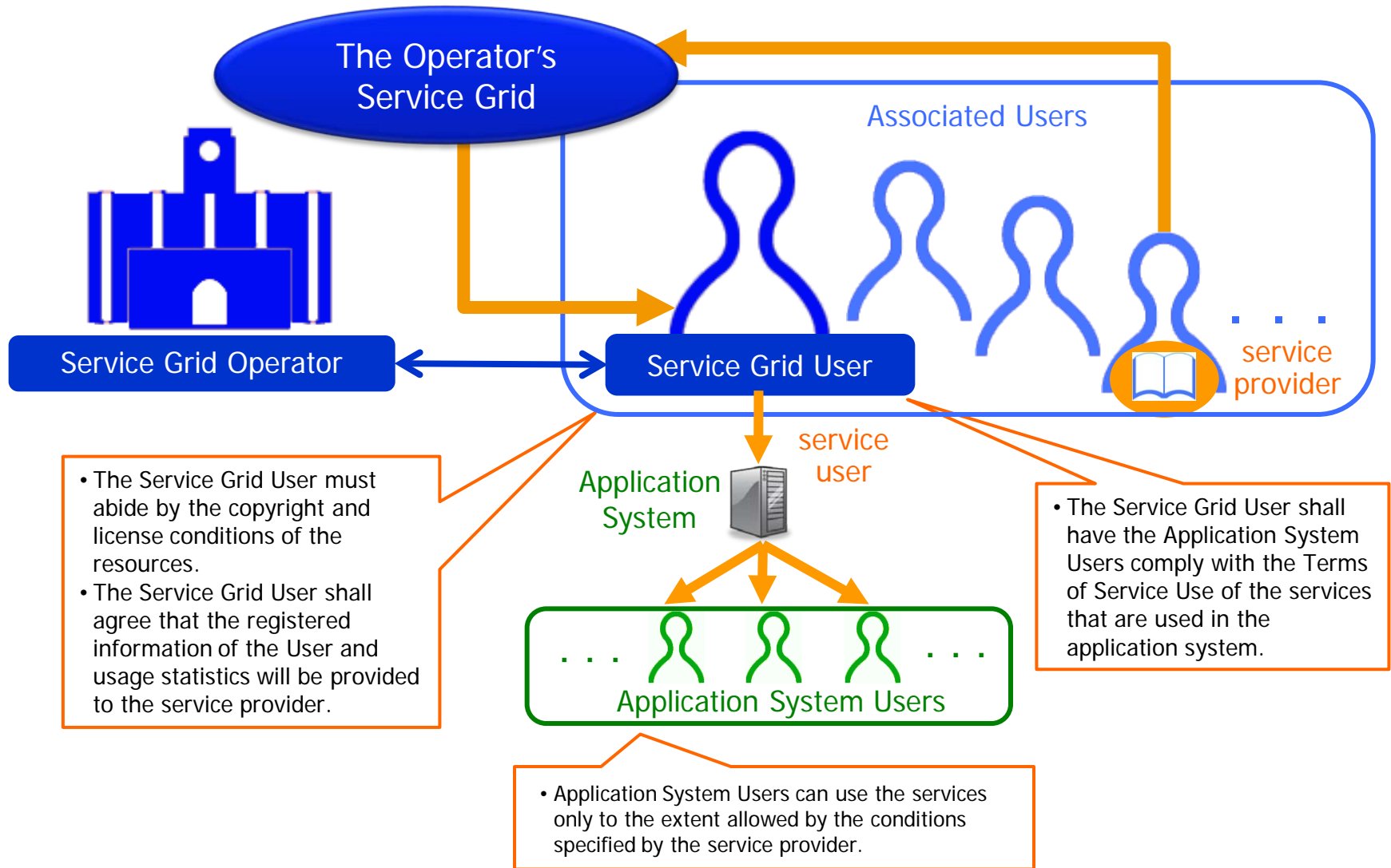


Associated Users: A user, including the Service Grid User, that is licensed to use the Operator's Service Grid by the Service Grid Operator under the terms of the Agreement.

Application System: A system that is operated by the Service Grid User itself and that allows other users of the system to indirectly access the Operator's Service Grid without knowing the ID and password of the Operator's Service Grid.

Application System Users: The users of the Application System.

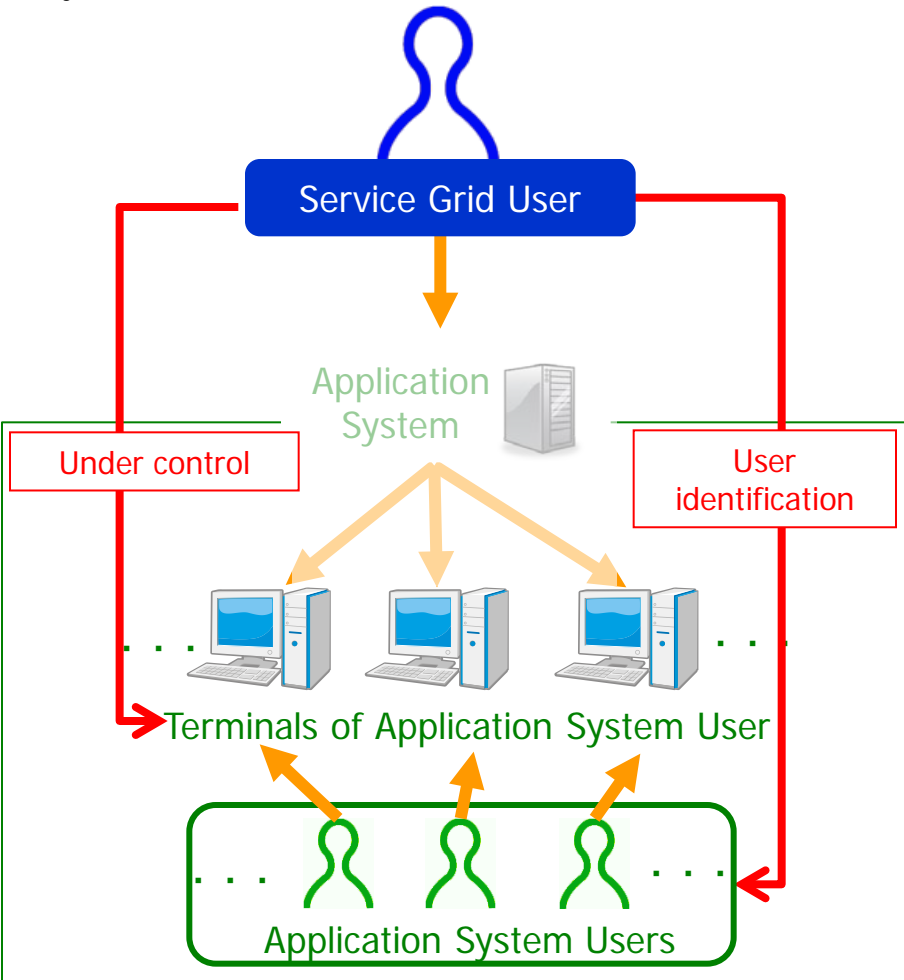
Using Services (single operator)



Controlling Application Systems

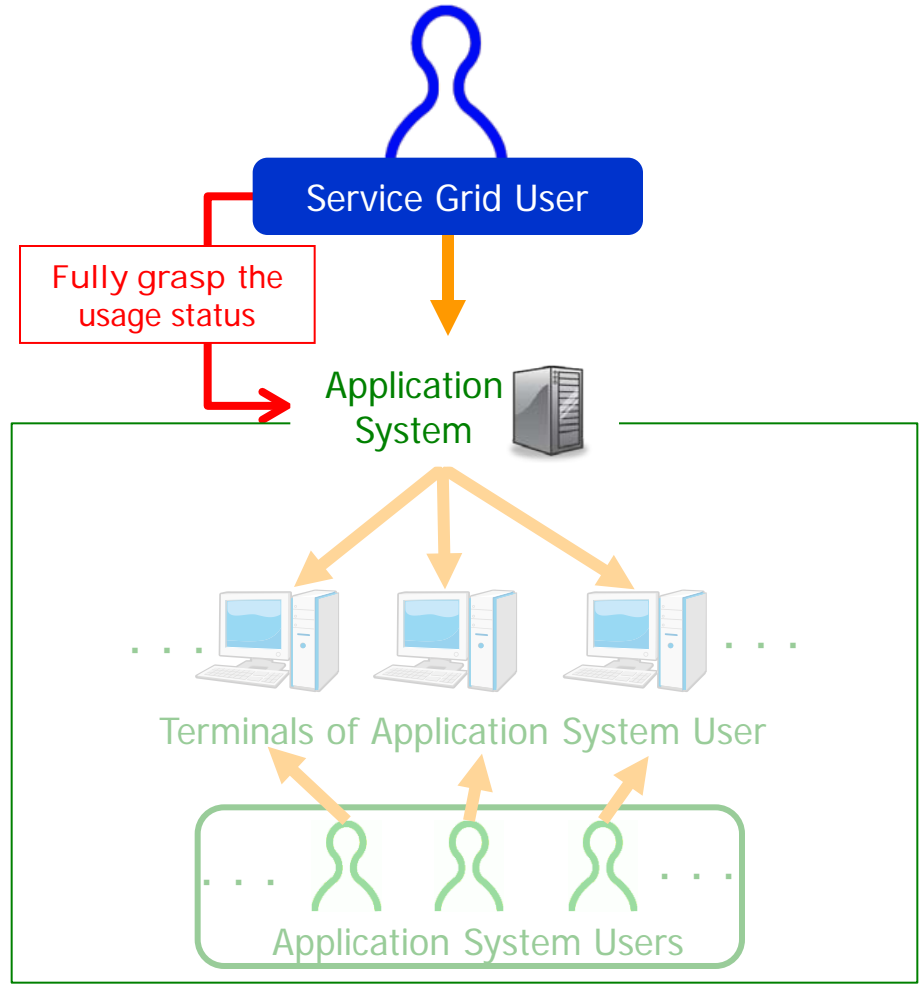
Client Control

The terminals are under the control of the Service Grid User or where the Service Grid User is able to identify the Application System User.



Server Control

The server of the Application System is under the control of the Service Grid User.



Providing Services (federated operator)

